

How can the problem of missing browser support of Netflix® in the Advanced Media Player be solved?

Netflix has stopped supporting certain browser versions, so that it is no longer possible to play Netflix movies via Cygnet's Advanced Media Player (Cygnet version 2.0.7.5 or older).

Fortunately, we already can provide a solution to this problem, which consist of the following steps:

- 1.) Please download the following special version of Firefox which is modified for Neurofeedback and will allow you to play Netflix movies within the Advanced Media Player: https://www.somaplay.com/downloads/public/setup/Firefox_Setup_89.0.exe
- 2.) Please install the Firefox version you just downloaded ("Firefox_Setup_89.0.exe").
- 3.) After installation, Firefox will start automatically and open the Netflix page. Please log in to your Netflix account.
- 4.) In Netflix, please select (any) movie and start it. When the film has started, you can stop and end everything.
- 5.) Now please start Cygnet and the Advanced Media Player and then select the Netflix function there.
- 6.) If necessary, log in to your Netflix account again. Then select a movie and start it - everything should now work properly.